

Transcript from February 25, 2010 to February 26, 2010

All times are Pacific Time

**February 25, 2010**

- 11:31 pm m1hamilton love that i could come up with a way to include twitter into housing lottery! #sachat #livewpi2010
- 11:35 pm The\_SA\_Blog RT @thestacyface: @mupsi27 We did. And I fail at balance. All of #sachat knows it. :)
- 11:35 pm FAILmaker FAIL Tweets: RT @thestacyface: @mupsi27 We did. And I fail at balance. All of #sachat knows it. :): RT @thestacyfa... <http://bit.ly/czXF6Q>
- 11:35 pm fail\_watch RT @thestacyface: @mupsi27 We did. And I fail at balance. All of #sachat knows it. :) <http://bit.ly/czXF6Q>
- 11:49 pm NASPATweets I'm searching for #sachat live on TweetGrid Search - <http://tweetgrid.com/search?q=%23sachat>
- 11:50 pm AndreaHart Yep, I feel you sister. LOVIN' the no-lunch-no-sachat shakes! (not) RT @JeannetteMarie I missed lunch AND #sachat. Bite me Thursday. :/
- 11:55 pm thestacyface @the\_sa\_blog Well, if they didn't know before, they sure do now. :-p #sachat
- 11:58 pm thestacyface Am I the only one coming to #sachat tonight?
- 11:59 pm ChrisMacDen Yeah for this week's #sachat!
- 11:59 pm m1hamilton going to lurk while calling selection numbers anyone have any music requests :) #sachat
- 11:59 pm AndreaHart I'm totally here Stacy. Just decompressing from a LOOOOOONG afternoon :) #sachat
- 11:59 pm ChrisMacDen @thestacyface I'm here for #sachat!

**February 26, 2010**

- AndreaHart Heya Tweepers! Apologies in advance for clogging your feed. For the next hour, I'm hanging w/ the #sachat
- ChrisMacDen I need #sachat, long week...
- 12:01 am ChrisMacDen RT @AndreaHart: Heya Tweepers! Apologies in advance for clogging your feed. For the next hour, I'm hanging w/ the #sachat
- 12:01 am sarahhcraddock #sachat take 2!
- 12:02 am edcabellon Apologies to all for clogging your streams for a second time today... round 2 of our weekly #studentaffairs #sachat
- 12:02 am ARL275 scarfed down hot soup which helped my throat. also heated me up for #sachat
- 12:02 am debrasanborn @AndreaHart I hear ya. Decompressing from AFTER work conversations about work. argh. #sachat
- 12:03 am ChrisMacDen Love #sachat, chance to connect to fabulous colleagues around the country

12:03 am debrasanborn @ARL275 No one hotter than you on #sachat!

12:47 am ARL275 @AndreaHart yes! #sachat

12:47 am edcabellon @cindykane I think we just have to do it, for ourselves, and each other, whenever possible. No one else will do it. #sachat

12:48 am The\_SA\_Blog RT @thestacyface: One of my current biggest challenges is working on a campus where no one has context for what I do. Lack of support and understanding #sachat

12:48 am mupsi27 @cindykane @edcabellon, I think this is where our SLOs and assessment can help, it is solid data that shows success or change #sachat

12:48 am jefflail @cindykane @edcabellon I don't even know what you mean really. I think it has to be self-serving to a certain extent #sachat

12:48 am cindykane @andreaheart But, the student's experience is holistic - we're not the only ones contributing to their growth #sachat

12:48 am AndreaHart @thestacyface Stacy, how do you try to overcome that knowledge gap at your institution? #sachat

12:48 am princeje @debrasanborn While a bigger paycheck and more resources would be nice, Student and Admin appreciation is what i need #sachat

12:49 am jefflail think of it this way: how do academic departments prove that they're worth something to the school? what are their measurables? #sachat

12:49 am ARL275 we should have an #sachat weekly spotlight! submit your "little things" and we'll all cheer for you =)

12:49 am debrasanborn @thestacyface Agree. Info comes down, but doesn't travel well back up the chain. #sachat

12:49 am edcabellon @debrasanborn Everything you mentioned :- ) I don't want us to be a passing or afterthought, for all those things. #sachat

12:49 am mupsi27 @thestacyface is the misunderstanding just your job or all jobs in SA on your campus? I do not even know where you are now #sachat

12:49 am debrasanborn @jefflail Retention and graduation stats. #sachat

12:49 am Grategatsby go to your college's viewbook and circle your student leaders & any photos taken at your events, that might demonstrate your role #sachat

12:49 am The\_SA\_Blog RT @jefflail: think of it this way: how do academic departments prove that they're worth something to the school? what are their measurables? #sachat

12:50 am princeje @cindykane but they still wouldn't have the same growth experience if you or your office wasn't there #sachat

12:50 am AndreaHart @jefflail unfortunately just the numbers (GPA, credit hours, graduation rates). That's what makes quantifying SA impact difficult #sachat

12:50 am jefflail @ARL275 that's so touchie feelie of you. LOL #sachat

12:50 am thestacyface @mupsi27 Mostly my job/department. Housing is a new thing for this campus. #sachat

12:50 am cindykane @jefflail I think we're doing just as good a job as academic departments (and sometimes better!) with outcomes measurement #sachat

12:50 am debrasanborn @AndreaHart So what can you measure? Find those things. Assess. Survey. Show your value. #sachat

12:51 am ARL275 @jefflail there's nothing wrong with sharing a little of the #warmfuzzies every now and then #sachat

12:51 am princeje @ARL275 We can have a MBTI type date and sort them :D #sachat

12:51 am thestacyface @AndreaHart Basically spamming faculty/staff with info about what's going on in dept. Still a major gap in knowledge, though. #sachat

12:51 am ARL275 @jefflail at least i didn't suggest a snap cup #sachat

12:51 am debrasanborn @thestacyface So, start calculating retention and graduation rate of your residents. #sachat

12:51 am jefflail @debrasanborn @andreaheart i think we have literally tons of measurables, but it's just not a priority to measure them #sachat

12:51 am sarahhcraddock Gotta go #sachat! It's been fun!

12:51 am thestacyface @ARL275 OMG. An #sachat snap cup would be AWESOME. Let's do it!

12:52 am AndreaHart @thestacyface have you thought about bringing them on for programming/mentoring? Making them a part of it, instead of a spectator? #sachat

12:52 am debrasanborn @princeje I could help with that. Need to collect more MBTI's. :) #sachat

12:52 am mupsi27 @debrasanborn Leadership and attitude change of student leaders, GPA correlation with programming, and pre post program assessment #sachat

12:52 am cindykane @thestacyface @debrasanborn We've started publishing a "Greek Dean's List" for our fraternity/sorority members #sachat

12:52 am ARL275 @thestacyface it would have to be glittery! #sachat

12:52 am debrasanborn @jefflail Priority? If you want to show value, it should be. #sachat

12:52 am jefflail To me, acad depts show worth by: publishing, bringing in students (recruiting), research grants and revenue from research #sachat

12:52 am princeje @thestacyface @ARL275 Out of the loop, what's a snap cup??? but whatever it is it needs to have glitter and bobsleds #sachat

12:53 am edcabellon @thestacyface @arl275 Um, what's a snap cup? #sachat

12:53 am AndreaHart Good point Debra - RT @debrasanborn: @jefflail Priority? If you want to show value, it should be. #sachat

12:53 am edcabellon Of course you do! RT @debrasanborn: @princeje I could help with that. Need to collect more MBTI's. :) #sachat

12:53 am thestacyface @debrasanborn Wish it were that simple. #sachat

12:53 am debrasanborn @mupsi27 Great stuff. Exactly. #sachat

12:53 am thestacyface @ARL275 Bedazzled, in fact. #sachat

12:53 am mupsi27 @stacyface that is tough, i guess just keep meeting with admins and having students talk about your importance to admins #sachat

12:53 am The\_SA\_Blog Join the #sachat Twibe group to find everyone who participates in #sachat: <http://www.twibes.com/group/sachat>

12:54 am ARL275 snap cup - <http://www.youtube.com/watch?v=KcRTYTtaVCuc> #sachat

12:54 am pereirap80 I think qualitative tools are also important to get the why behind the numbers. Capture students words of why we rock #sachat

12:54 am edcabellon @cholbrook357 Agreed, and I think we do a good job of that in #studentaffairs at BSC. #sachat

12:54 am cindykane We also collect reflection quotes from students each year for our annual report. Very powerful stuff #sachat

12:55 am thestacyface @cindykane We do a housing honor roll, complete with chancellor recognition. But I have to force the upper level involvement. #sachat

12:55 am mupsi27 @cindykane great, and two minute papers after heavy discussion on diversity, or communication can show change and development #sachat

12:55 am debrasanborn @cindykane YES! Tell the story! Qualitative is just as important as stats. #sachat

12:56 am thestacyface probably should have skipped chat tonight. Crankiness is getting the best of me. #sachat

12:56 am princeje @ARL275 @thestacyface OMG we so need one of those (is it sad i imagined both of you singing the song and talking???) #sachat

12:56 am pereirap80 @cindykane great idea for the annual report #sachat

12:56 am princeje RT @cindykane: We also collect reflection quotes from students each year for our annual report. Very powerful stuff #sachat

12:56 am AndreaHart @thestacyface its okay. good to talk about it. We've all been there at some point right? #sachat

12:57 am cindykane @thestacyface Hang in there.. it's good to have this kind of connection to help the cranky days too #sachat

12:57 am mupsi27 @thestacyface You are awesome so don't be cranky, just be awesome! And your input has be helpful #sachat

12:57 am AndreaHart on a last minute side note, what instruments do you folks use to measure your outcomes on campus? #sachat

12:57 am jefflail Of course those stats and data are meaningful, but are they meaningful to providing CLOUT? #sachat @cindykane @debrasanborn @pereirap80

12:58 am The\_SA\_Blog MOD: Just a minute left> Last thoughts on challenges in #studentaffairs? #sachat

12:59 am cindykane @jefflail It depends on what your leadership responds to... our president appreciates a good anecdote! #sachat

12:59 am debrasanborn @jefflail Stories support the stats. Best combo is to have both. #sachat

12:59 am ARL275 @AndreaHart we record ID#s at events - compare GPAs and grad rates of students who attend to those who don't #sachat

12:59 am cindykane @AndreaHart Way too much for 140 chars...want to connect on this via email? #sachat

12:59 am ARL275 @The\_SA\_Blog if we didn't have challenges, we might all be bored! they keep up on our toes and our innovation hats in style #sachat

1:00 am cindykane Challenge: Enrollment up. Budget down. Started this whole rollercoaster understaffed to begin with. How do we ever catch up? #sachat

1:00 am debrasanborn @ARL275 Very clever! #sachat

1:00 am AndreaHart GREAT IDEA! RT @ARL275: @AndreaHart we record ID#s at events - compare GPAs and grad rates of students who attend to those who dont #sachat

1:00 am princeje @ARL275 How do you manage to do that? #sachat

1:00 am The\_SA\_Blog RT @ARL275: @The\_SA\_Blog if we didn't have challenges, we might all be bored! they keep up on our toes and our innovation hats in style #sachat

1:00 am jefflail @cindykane @DebraSanborn I don't feel like you guys are catching my point :) I should blog about this idea... #sachat

1:00 am The\_SA\_Blog RT @cindykane: Challenge: Enrollment up. Budget down. Started this whole rollercoaster understaffed to begin with. How do we ever catch up? #sachat

1:00 am edcabellon Final thought: To remain relevant in Higher Ed convos, we need a focus on assessing what our students learn by working with us. #sachat

1:01 am pereirap80 RT @debrasanborn: @jefflail Stories support the stats. Best combo is to have both. #sachat

1:01 am ARL275 @princeje no free food til you give us your ID #sachat

1:01 am AndreaHart @cindykane I'd love to Cindy! I'd like to do more assessment in my office. We have access to student voice and some other things. #sachat

1:01 am The\_SA\_Blog RT @edcabellon: Final thought: To remain relevant in Higher Ed convos, we need a focus on assessing what our students learn by working with us. #sachat

1:01 am JGinese23 hey Tweeps sorry I'm in so late but what if we took all the tweets then summarized and started a Google Wave about a topic? #sachat

1:01 am princeje RT @ARL275: if we didn't have challenges, we might all be bored! they keep up on our toes and our innovation hats in style #sachat

1:01 am The\_SA\_Blog RT @ARL275: @princeje no free food til you give us your ID #sachat

1:01 am mupsi27 #sachat FT, use assessment numbers and qual to show program importance, collaborate smarter, and work hard to set examples Now Kickball

1:02 am princeje @ARL275 True story... what about events without food? #sachat

1:02 am debrasanborn @jefflail @cindykane Sounds great! #sachat

1:02 am JGinese23 @edcabellon I agree! The more data we can show and statistics, the more backing (and budget) we can ask for and receive! #sachat

1:02 am ARL275 @princeje we always set something up on a table they'll want. don't always get every single person, but most #sachat

1:02 am cindykane @ARL275 Free food budget... chopped! Now what? :- ) #sachat

1:03 am The\_SA\_Blog MOD: Take 1 minute and share your final thoughts on this week's #sachat: <http://bit.ly/8gqEU9>

1:03 am JGinese23 RT @cindykane: @ARL275 Free food budget... chopped! Now what? :- ) #sachat POT LUCKS!

1:03 am The\_SA\_Blog RT @mupsi27: #sachat FT, use assessment numbers and qual to show program importance, collaborate smarter, and work hard to set examples Now Kickball

1:03 am AndreaHart okay folks, gotta go check on the movie theater's 6pm movie! thanks for all the thoughts! Until next week. #sachat

1:03 am princeje RT @JGinese23: RT @cindykane: @ARL275 Free food budget... chopped! Now what? :- ) #sachat POT LUCKS!

1:03 am ARL275 @cindykane our free food is paid for by student fee built into tuition - as long as we have students, we have food #sachat

1:04 am debrasanborn RT @The\_SA\_Blog: MOD: Take 1 minute and share your final thoughts on this week's #sachat: <http://bit.ly/8gqEU9>

1:04 am princeje @ARL275 Yay for Student activity fees!!! #sachat

1:04 am JGinese23 Ok tweets are 140 characters and this is like a quick hit of ideas even if it is an hour long. How can we expand on #sachat chats!?

1:05 am The\_SA\_Blog MOD: Awesome things to think about. Thanks so much for being here! #sachat

1:05 am The\_SA\_Blog MOD: Pen Down, Head Up! EVENING #sachat is officially closing, but we'll keep the light on all night for those too energized to sleep :-)

1:05 am cindykane While I was on #sachat... I was surrounded by plastic army men and exits were blocked. Gotta go negotiate with @littleredsaid for escape.

1:05 am ARL275 @cindykane same story here except optimus prime is standing guard #sachat

1:05 am debrasanborn RT @The\_SA\_Blog: MOD: Pen Down, Head Up! EVENING #sachat is officially closing, but we'll keep the light on all night :-)

1:06 am The\_SA\_Blog RT @cindykane: While I was on #sachat... I was surrounded by plastic army men and exits were blocked. Gotta go negotiate with @littleredsaid for escape.

1:06 am The\_SA\_Blog RT @ARL275: @cindykane same story here except optimus prime is standing guard #sachat

1:06 am JGinese23 hahah "we'll keep the light on all night" weren't we just talking about the BALANCE in this afternoon's chat? #sachat

1:07 am princeje @JGinese23 The cool kids stay after and discuss the olympics :) #sachat

1:07 am JGinese23 @princeje and the even cooler kids hop back on at 10 p.m EST to discuss Grey's #sachat

1:07 am sheljea RT @JGinese23: RT @cindykane: @ARL275 Free food budget... chopped! Now what? :-) #sachat POT LUCKS!

1:08 am ARL275 YES! RT @princeje: @JGinese23 The cool kids stay after and discuss the olympics :) #sachat

1:08 am thestacyface @mupsi27 Thanks, Josh. Needed to hear that today from someone who actually knows me/has worked with me. #sachat

1:08 am thestacyface @princeje @arl275 And it's figure skating so y'all better be staying. #sachat

1:08 am cindykane <http://twitpic.com/15cdv5> - Surrounded during #sachat

1:10 am JGinese23 So no one saw the idea to expand some of the top #sachat topics into a Google Wave or Google Doc for everyone to expand on?

1:10 am JGinese23 it would almost be like an interactive blog made by a handful of different authors. #sachat

1:10 am The\_SA\_Blog RT @cindykane: <http://twitpic.com/15cdv5> - Surrounded during #sachat

1:10 am TerryPaullCSF @The\_SA\_Blog re:#sachat. Terry Paull working in WA State @College\_Success Foundation. Helping students around the state.

1:11 am JGinese23 with more than 140 characters at our disposal! #sachat

1:11 am ARL275 sadly i will have to bail for a bit. the #sachat plague and all...i'll check back in later when the drummer in my head takes a break

1:11 am cindykane @JGinese23 There's an #sachat wave... send me your address and I will add you on it!

1:12 am JGinese23 @cindykane that is awesome! direct message on the way... #sachat

1:12 am cindykane @ARL275 you need to feel better! We need you at the top of your #sachat game!

1:14 am JGinese23 wait does tweet grid automatically enter the hashtag? #sachat

1:15 am TerryPaullCSF Just joined the #sachat twibe. Visit <http://twibes.com/sachat> to join

1:17 am JGinese23 and that's a yes. #sachat

1:19 am cindykane An #sachat shout out to @cholbrook357... Assoc VP for SA at BSC and lurker tonight! See...senior leadership lurks too... :-)

1:22 am JGinese23 Rock on @cholbrook357 glad to hear you joined the #sachat twibe, if even for one or two #sachat chats